

August 14, 2014

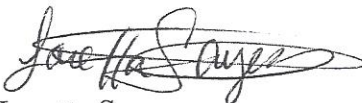
Goodrich Roofing Co.
Nick Sanchez
3401 Vassar NE
Albuquerque, NM 87107

Dear Mr. Sanchez,

We wanted to take a moment to thank you for the excellent service we received from one of your employees, Brook Poulsen. From the moment he arrived at our home to look at our roof and give us an estimate he has treated us with courtesy, respect and friendliness. We appreciate his professionalism and the fact that when he said he was going to do something he did it! He explained and walked us through the process of having our roof replaced and although at times we have had to deal with our insurance company being a little resistant Brook was always patient, understanding and helpful.

We wanted to bring this to your attention because good people like Brook are rare these days, we are very pleased with our new roof and we will gladly refer your company and Brook to friends or family that may need your services.

Sincerely,

W. Jay Sayers 

W. Jay Sayers and Loretta Sayers

W. Jay and Loretta Sayers 804 Indiana St. SE Albuquerque, NM 87108