

Mr. Nick Sanchez
Goodrich Roofing Corporation
3401 Vassar Drive, N.E.
Albuquerque, New Mexico 87107
May 18, 2012

Re: Silver, S.E.

Dear Mr. Sanchez,

I wanted to take the time to inform you of my complete satisfaction with the result of the new roof your company provided in May 2012. While I am sure that your company has done bigger jobs, I certainly considered the job at Silver, S.E., due to its size and complexity, to be quite daunting as well as demanding. While there still is some clean-up that needs to be completed, overall the job was done professionally by your very hard working, dedicated, and respectful employees.

Salvador, who led the onsite crew, was always on time and seemed to always have respected command of those he supervised. Those of your employees who Salvador supervised were the hardest and most accomplished laborers I have ever had the opportunity to be involved with. This job was very challenging in that there were no easy access points that would allow multiple layers of old roofing to be disposed of. This required uncounted trips from the house to dumping locations.

All materials, including asphalt shingles and decking for the entire area of the roof, had to be hand carried up ladders by individual workers to the crew who was working on the roof. I never once heard any complaints coming from of your workers while performing these repeated herculean tasks. Clean up of large amounts of roofing debris was performed on a constant basis, so as not to interfere with actual re-roofing.

Mark Rawson, who was my immediate Goodrich contact person, was a very knowledgeable and accommodating person. He was always on time and followed through on promises. Even when he was away on a previous scheduled vacation, he took the time and effort to inform me of another contact person at Goodrich, should any problems arise. In my humble estimation, Mark was the prime person who was ultimately responsible for the success of this job.

Please feel free to use this letter in any way that may help you to promote your ongoing business interests.

Sincerely,

Gordon Reiselt