

February 8, 2013

Goodrich Roofing

Attn: Brook Poulsen

3410 Vasser NE

Albuquerque, NM 87107

Re: Roof Shingles Replacement

To Whom It May Concern:

I want to commend you and your company for the excellent job done on my home after hail damage was reported to our insurance carrier. I am extremely pleased with the job done. The crew was efficient and thoughtful while working in my yard and roof.

Brook Poulsen made numerous trips to work with me and our insurance carrier after the damage was reported. His knowledge of the type of work require and his concern and expertise. To complete the job smoothly and correctly was exempliary. This speaks well of your company and I feel you are fortunate to have him on the job.

I would be happy to refer Brook and your company to any other prospective customers. I cannot express how wonderful it was to have Brook as my contact person iat this hectic time. It is not something we find shown these days in our every changing work force.

Again, Thank you!

Respectfully,



Karen Hicks and family

505-228-1090

Tres and Debra Hicks

Hobbs, New Mexico 88240

505-393-9872

cc: email: BrookkPoulsen@gmail.com