



Serving New Mexico & Southwest Colorado

October 16, 2012

Goodrich Roofing
3401 Vassar Dr NE
Albuquerque, NM 87107
ATTN: Mr. Nick A. Sanchez

Dear Mr. Sanchez:


Enclosed please find "Happy Customer Letter" sent to the Better Business Bureau of the Southwest, Inc. by Ms. Alison Duran.

Often your customers like to tell your Better Business Bureau how well they were treated by your company and how pleased they were with your services. We've enclosed a copy for you.

In times like these, we are proud to call you a BBB Accredited Business. Congratulations and keep up the good work!

Have a good day!

Sincerely,


Nelly-Maria Kirmer
Trade Practices

enclosure

Nelly Kirmer

From: Trade Practice
Sent: Tuesday, October 02, 2012 4:00 PM
To: Nelly Kirmer
Subject: FW: Contact BBB

Happy Letter (email) :)

Jennifer Hawkins | Trade Practice Consultant
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www.bbbsw.org | Start With Trust

Better Business Bureau Serving New Mexico & Southwest Colorado
2625 Pennsylvania NE Suite 2050
Albuquerque, NM 87110

-----Original Message-----

From: castlerain@hotmail.com [mailto:castlerain@hotmail.com]
Sent: Tuesday, October 02, 2012 3:59 PM
To: Trade Practice
Subject: Contact BBB

The following is a new Contact Us request: Name: Alison Duran Email Address: castlerain@hotmail.com Message: Hello, I see where you can file a complaint, but not where you can file a positive comment. I would like to file one for Goodrich Roofing, 3401 Vassar NE, Albq. 87107. They did a wonderful job on my roof, completed it when they said they would and when I contacted them for a small repair job (due to swamp cooler splash) they responded right away and sent a really nice guy over to fix it. There are a lot of annoying companies to deal with out there, but I do not believe Goodrich Roofing is one of them and I highly recommend them. If there is somewhere else I need to post this please let me know, I would like this positive comment documented for them. Thank you.